

Ofsted Recommendations - Evidence to support sign off									
Recommendation	Rec ref	Perf Book ref	Work stream	Evidence type	Evidence	Target	Validation / Check	EG sign-off	IB sign-off
Ensure that all contacts and referrals which indicate potential child protection concerns, including those arising in relation to child sexual exploitation, are appropriately progressed in a timely way	A1		EFD	Audit	% of appropriate consultations from ChECS to referral in Social Care within 1 working day	Audits show a significant and sustained improvement in timescales for referrals to Social Care from ChECS. No less than 85% of consultations to be referred within 1 working day	ChECS Report	September	September
			EFD	Audit	% of ChECS consultations which meet the standard for decision making (right level of need identified, right level of service provided)	100% of ChECS consultations meet the standard for decision making. As judgements about the right level of need and right service can vary, it is important that any decisions are supported by a clear rationale	ChECS Report	September	September
			EFD	Report	% of social care employees provided with CSE training where a need was identified	All relevant social care employees will be provided with CSE training where a need is identified	Report	September	September
		1.5	EFD	Measure	Number of children on CSE Plan	The number of children on a CSE plan has increased from the baseline as at April 2013 and numbers are sufficient to demonstrate to the Board that staff are identifying and acting upon the signs of CSE	Performance book	September	September
		3.7	EFD	Measure	% children who became subject to a child protection plan for a 2nd or subsequent time	No more than 15% of children are subject to a child protection plan for a 2nd or subsequent time	Performance book	September	September
Ensure that the reasons for all management decisions are clear and recorded	A2	2.11	QOP	Measure/ Report	% of permanent experienced SWs and Managers (ChECS, CAT, CIN, CP)	No less than 70% permanent, experienced Social Workers and Managers in post	Performance book	September	September
			QOP	Audit	% of case files which meet the Practice Standard for management decision making and recording.	Case files show a significant and sustained improvement in management decision making and recording from the baseline identified	Audit report	October	October
Ensure that appropriate and timely action is taken to investigate child protection concerns which emerge whilst children and young people are subject to child in need plans	A3		QOP	Audit	% of CIN cases reviewed in line with the Independent Review of CIN Policy	All cases that meet the criteria set out in the policy will be reviewed. The policy will be rolled out on a phased approach from September 2013	Audit report	October	October
			QOP	Audit	% of children seen within 24 hours of the decision to initiate a section 47 enquiry	100% of children seen within 24 hours of the decision to initiate a section 47 enquiry	Performance book	September	September
			QOP	Audit	% of CIN cases in which there should have been a s47 investigation	Case files show a significant and sustained improvement in the % of CIN cases in which there should have been a S47 investigation from the baseline identified in the major case audit	Audit report	October	October
			QOP	Audit	% of CIN reviews with a recommendation for a change of plan (either step up or step down) following independent review in line with the Policy	Less than 10% of CIN reviews will result in a recommendation for a change of plan	Audit report	October	October

Ensure that managers at all levels effectively challenge and monitor the quality of practice in order to reduce delay.	A4		QOP	Stakeholder engagement	Number of team managers who effectively use performance management tools with team members	All team managers effectively use performance management tools with team members	Audit report	September	September
		2.3	QOP	Measure	% of cases where children are seen within 10 days (combined assessment)	Target is that 90% of children will be seen within 10 days	Performance book	September	September
		2.4	QOP	Measure	% cases taking 35 days or less from combined assessment start date	Target is that 75% of cases will take 35 days or less from the combined assessment start date	Performance book	September	September
		2.5	QOP	Measure	% cases taking 45 days or less from combined assessment start date	100% of cases take 45 days or less from combined assessment start date	Performance book	September	September
Ensure that the local authority's new assessment service is implemented as a matter of priority and functions effectively, and incorporates robust data analysis and performance management of contact and referral arrangements and workloads	B1		EFD	Audit	% of appropriate consultations from ChECS to referral in Social Care within 1 working day	Audits show a significant and sustained improvement in timescales for referrals to Social Care from ChECS. No less than 85% of consultations to be referred within 1 working day	ChECS Report	September	September
			EFD	Audit	% of ChECS consultations which meet the standard for decision making (right level of need identified, right level of service provided)	100% of ChECS consultations meet the standard for decision making. As judgements about the right level of need and right service can vary, it is important that any	ChECS Report	September	September
		3.1a	EFD	Measure	Number of referrals received	In line with national/statistical neighbour average	Performance book	September	September
		3.2	EFD	Measure	% of referrals which are repeat referrals	No more than 10% of referrals which are repeat referrals	Performance book	September	September
		3.3	EFD	Measure	% agency consultation to ChECS by telephone	Aim to have 80% of agency consultation to ChECS by telephone	Performance book	September	September
		3.4	EFD	Measure	Total consultations by ChECS	The total number of consultations by ChECS is sufficient to assure the Board that partners value the support and advice available from the Service and that this reduces	Performance book	September	September
			EFD	Measure	% of combined assessments that go on to no further action (NFA) in Social Care	Less than 10% of combined assessments go on to NFA in Social Care	Performance book	September	September
Improve the effectiveness of information sharing between multi-agency risk assessment conference (MARAC) arrangements and children's social care to ensure that referrals from MARAC are clearly made and that decisions in respect of these are evidenced and recorded	B2		QOP	Report	% ChECS attendance at MARAC	% of MARAC meetings have a member of ChECS staff in attendance	Report	September	September

Ensure that children and young people experience a more consistent service by reducing the number of changes of social worker that they experience	B3	2.9	QOP	Measure	% unfilled social worker posts (vacancies) (ChECS, CAT, CIN, CP)	There are no more than 2% unfilled vacancies	Performance book	October	October
		2.10	QOP	Measure	% of agency Social Workers (ChECS, CAT, CIN, CP)	There are no more than 5% Agency Social Workers in place unless there is a justified business case in place to	Performance book	October	October
		2.11	QOP	Measure	% of permanent, experienced SW's and managers (ChECS, CAT, CIN, CP)	70% permanent, experienced Social Workers and Managers	Performance book	October	October
		2.12	QOP	Measure	Max single SW caseload (ChECS, CAT, CIN, CP)	No Social Worker with a caseload of more than 30	Performance book	October	October
Ensure that children and young people's experiences, views and wishes are incorporated into assessment and planning and that these are effectively recorded	B4			Audit	% of CIN and CP case files which meet the Practice Standards for incorporating and recording the views and wishes of children and young people in assessment and planning	Case files show a significant and sustained improvement in incorporating and recording the views and wishes of children and young people in assessment and planning from the baseline identified in the major audit.	Audit report	October	October
		2.6	QOP	Report	% CYP participated in CP plan	There is a significant and sustained improvement in the number of children and young people participating in their CP plan from the baseline identified.	Performance book	October	October
		2.14	QOP	Measure	Number of children using advocacy	All eligible children who want access to advocacy are provided with the service	Performance book	October	October
Accelerate plans to ensure that the electronic social care record efficiently and effectively supports assessment and planning for children and young people	B5		QOP	Reports	Relevant reports, including those to the Council's Cabinet, Technical Enabler Group (TEG) and Executive Monitoring Board (EMB), staff feedback and systems reports	Reports to the Board demonstrate that the Council is taking all steps possible to expedite the procurement of the new electronic social care record system	Report	October	October
Develop, implement and evaluate a systematic training programme to ensure that all elected members are aware of their safeguarding and child protection responsibilities.	B6	4.5	PCS	Measure	% of elected members trained in safeguarding	90% of elected members are trained in safeguarding	Performance book	October	October
			PCS	Report	% of safeguarding visits undertaken by elected members	Quarterly reports demonstrate that safeguarding visits are undertaken each quarter by elected Members	Report	October	October

Ensure that the Joint Strategic Needs Assessment incorporates an analysis of children and young people's safeguarding and child protection needs and that these are accurately reflected and prioritised in the local area's joint Health and Well Being Strategy	C1		PCS	Documents	Joint Strategic Needs Assessment, Health and Wellbeing Board Strategy, joint commissioning plans	The Joint Strategic Needs Assessment incorporates an analysis of children and young people's safeguarding and child protection needs and these are accurately reflected and prioritised in the local area's joint Health and Well Being Strategy	Report	November	November
Demonstrate that all partner agencies are able to evidence that they are fully and effectively engaged in common assessment framework (CAF) processes to identify, assess and support vulnerable children and young people	C2		PCS	Measure	Number of CAFs	Increased number of open and active CAFs	Report	November	November
		4.1	PCS	Measure	Rate of CAFs per 10,000	No less than 75 CAFs per 10,000 population	Performance book	November	November
			PCS	Audit	% of CAFs judged to be adequate or better	Audits show a significant and sustained improvement in the quality of CAFs from the identified baseline	Audit report	November	November
		4.3	PCS	Report	% of CAFs with lead professionals from partner agencies	In line with national/statistical neighbour average	Performance book	November	November
Significantly improve the quality and consistency of child in need planning. Specifically to ensure that all children and young people have a robust outcome based plan that is regularly reviewed and reassessed in the light of changing family circumstances. Ensure that children and young people receive regular visits from social workers and other professionals in line with the plan and are aware of their right to access the services of an independent advocate	C3		QOP	Measure	% of children who have a CIN plan after 35 days	No less than 85% of children will have a CIN plan in place after 35 days	Audit report	November	November
			QOP	Measure	% of children on CIN plans with an independent advocate	All eligible children who want access to an independent advocate are provided with the service	Report	November	November
			QOP	Measure	% of children with an independent advocate who have been seen within 15 days	80% of children with an independent advocate have been seen within 15 days	Report	November	November
			QOP	Audit	% of CIN cases reviewed in line with the Independent Review of CIN Policy	All cases that meet the criteria set out in the policy will be reviewed. The policy will be rolled out on a phased approach from September 2013	Audit report	November	November
			QOP	Audit	% of CIN cases in which Practice Standard is met for regularity of visits by social worker	Case files show a significant and sustained improvement in where the practice standard is met for the regularity of visits by a Social Worker	Audit report	November	November
			QOP	Audit	% of CIN reviews with a recommendation for a change of plan (either step up or step down) following independent review in line with the Policy	Less than 10% of CIN reviews will result in a recommendation for a change of plan	Audit report	November	November

Demonstrate that feedback from children, young people and parents is effectively incorporated into service planning and delivery	C4		QOP	Measure/ Report	% of complaints responded to appropriately and in timescale	Complaints data show a significant and sustained improvement in responses that are sent appropriately	Report	November	November
			QOP	Measure	% of children on CIN plans with an independent advocate	All eligible children who want access to an independent advocate are provided with the service	Report	November	November
			QOP	Stakeholder engagement	Number of young people engaged in developing and monitoring practice and performance standards	Reports to the Board demonstrate that children and young people are engaged in developing and monitoring practice and performance standards	Report	November	November
Develop, implement and evaluate the impact of an outcome focused quality assurance strategy that includes early help, referral arrangements and child in need and child protection planning; to ensure that this results in consistent and improved standards of practice across services	C5		PCS	Documents/ reports	Strategy document, reports	Strategy document in place and evidence of impact through performance reports	Report	November	November
The Cheshire East Safeguarding Children Board to further develop, implement and evaluate systems to comprehensively monitor and challenge the quality of child protection practice and performance of all statutory partners, including robust multi-agency case audit: to ensure that this results in measurable improvements to the quality of practice	C6		PCS	Audit/reports	Audit findings, performance reports, impact reports	The LSCB is able to demonstrate that it has the systems in place to monitor and challenge the quality of child protection practice and performance of all statutory partners. Performance reports evidences measurable improvements in the quality of practice	Report	November	November

Note 1 those targets highlighted in red are those identified as key targets

Note 2 There are no measures included on initial assessments or core assessments as these are phased out from July 2013